SimplePractice New Packages & Pricing FAQs:

1. **Where can I learn more about my new SimplePractice plan?**
   The SimplePractice Help Center has resources to help you understand the new features being added to your plan and others.

2. **What is my new price for SimplePractice?**
   With the added functionality to each plan the prices will be as follows:
   - Starter will be $49/month.
   - Essential will be $79/month.
   - Plus plan will remain $99/month, but the per clinician price will now be based on the size of your practice.
     - 2-5 clinicians: $74/clinician
     - 6-15 clinicians: $72/clinician
     - 16+ clinicians: $69/clinician

   For more information on the features being added, please visit the SimplePractice Help Center.

3. **Do I have to take any action?**
   No action is necessary from you at this time. You will get access to the new features and see price changes on your billing date on or after March 3, 2025.

4. **How can I contact CS if I have a question?**
   If you're a current SimplePractice customer, you can contact the Customer Success team through the question mark in the lower right corner of your account. For step-by-step instructions, see Logging in to SimplePractice and submitting help requests. If you don't currently have a SimplePractice account, you can reach out through their Help Center. For instructions, see Submitting a help request as a future SimplePractice customer.

5. **If I am not a SimplePractice customer, but I'm interested; Does The APA have any special discounts available to new customers?**

   Yes! Our current offer for our Partner's members is a 7 day free trial plus 50% off for 4 months!

   New customers can go to https://www.simplepractice.com/partners/apa/ to sign up for this special offer.