

SCHEDULE

Saturday, June 15

Throughout day Arrivals

8:30 pm Informal Welcome (optional)

For those who have arrived by this time, please gather in the hotel's bar for an informal welcome and a chance to meet each other.

Please note: Meals are not included on this day. The hotel has a restaurant and bar, or you may wish to explore the city before the program begins.

Sunday, June 16

8:00 am Please meet in the hotel lobby for a brief orientation.

Topic: The delegation leader and our local staff will welcome you to Prishtina and provide a brief overview of the program. You will have an opportunity to introduce yourself to the other delegates and begin getting to know each other.

9:00 am Please board the bus to begin your tour.

Special Instructions: Casual clothes and comfortable walking shoes are recommended for the day.

10:00 am A special tour of Ulpiana and Prishtina has been arranged for you, along with a visit to the Wild Bear Sanctuary and lunch at "Etno Kuca" in Gračanica.

Ulpiana was an ancient Roman city located in what is present-day Kosovo. The ancient city is believed to date back to the first century and thrived during Roman occupation and the early Byzantine period, which it was one of the main hubs of political, cultural and economic activity. Archaeologists have identified more than 100 hectares (approximately 250 acres) of objects within the ancient city. With the use of aerial photography and satellites in recent years, archaeologists have traced the outlines of several major buildings, many decorated in beautiful mosaics.

For many years, there was no law against keeping brown bears in Kosovo. All privately kept brown bears lived in small cages at restaurants. They were born mostly in the forests of Kosovo or Albania and snatched from their mothers by animal dealers. As "restaurant bears" they were supposed to attract customers, and thus profit, for their owners. In November 2010, when it became illegal to keep bears privately, there was a need for a national park as a new home for the restaurant bears rescued from captivity. The Bear Sanctuary Prishtina was founded in 2013 by Four Paws Austria in collaboration with KFOR, the City of Prishtina, the Kosovar Ministry of Environment, and the law firm Franke &

Partner. The sanctuary provides species-appropriate accommodation for all restaurant bears in large enclosures resembling the bears' natural habitat.

Gračanica is a Serbian community in Kosovo, centered around the Gračanica Monastery just outside Prishtina. Since the end of the conflict in the 1990s, this town has functioned as a center for the remaining Serbian community in Kosovo.

Your tour will conclude with a walking tour of Prishtina, a once-sleepy regional town that suddenly became the capital of a newly independent country. From the quirky architecture to the unusual markers of recent history to the lovely café culture of the city, Prishtina will quickly grow on you during your week here.

- 5:00 pm** You are free for the rest of the afternoon.
- 6:45 pm** Please gather in the lobby of the hotel to depart for dinner.
- 7:00 pm** Welcome Dinner at Restaurant “Pishat”

Monday, June 17

NOTE: Please bring your passport with you today for entrance into government buildings.

- 8:30 am** Please meet in the lobby of your hotel to travel to your first meeting at

Kosovo Ministry of Health
Str. Zagrebit p.n Republika e Kosoves
Prishtina
Telephone: +38 200 24 131
Website: msh-ks.org/

- 9:00-11:00 am** You have a meeting with

Mr. Uran Ismaili
Minister of Health

Mr. Naim Bardiqi
General Secretary of the Ministry
Director, Mental Health Department

Mr. Besiane Musmurati
Chief of the Minister's Cabinet

Topic: Orientation to the healthcare and mental health system in Kosovo

The duties and responsibilities of the Mental Health Department are to:

- Assist in drafting policy/strategic documents and legislation dealing with mental health;
- Coordinate and support the coordination mechanisms in the field of mental health;
- Monitor the delivery of effective and coordinated mental health services in the community;
- Monitor the management quality of health institutions of mental health as determined by legislation;
- Monitor the implementation of policy and legislation in the field of mental health and abuse of psycho-active substances;
- Provide support in coordinating the services of mental health with family medicine services, social welfare services and services of mental health organized within the non-governmental sector for the population;
- Monitor the activities of the Boards of Visitors of mental health institutions;
- Prepares periodic reports on the activities of the division in general and protection of persons with mental disabilities in particular.

11:00 am

Please depart for your next meeting at

Kosova Rehabilitation Centre for Torture Victims (KRCT)
16b/2, Dodona Neighborhood
Hamëz Jashari, Prishtina
Telephone: +381 38 243707
Email: info@krct.org
Web: krct.org

11:30 am-1:00 pm

You have a meeting with

Dr. Feride Rushiti
Executive Director

Topics:

- The role of NGOs in shaping national policies
- The current status of access to services for mental health
- Areas of activity and lessons learned since the organization's establishment

KRCT's major areas of activity are leadership, management, and implementation of projects, and advocacy and lobbying for human rights in general, with a special focus on survivors of torture and other marginalized groups.

Dr. Feride Rushiti is the founder and executive director of the Kosova Rehabilitation Centre for Torture Victims (KRCT), established in 1999.

Dr. Rushiti is graduated and specialized at the Faculty of Medicine, University of Tirana, Albania.

One of the pioneering activists of Kosovo; Dr. Rushiti established the KRCT in order to treat victims of torture immediately after the war in Kosovo in 1999. She was actively involved in providing medical and psycho-social assistance for the first post-war returnees to rebuild their lives. Dr. Rushiti began her work in March 1999, when half of Kosovo's population fled the country or were deported to Albania; many of them had suffered from the effects of severe mental and somatic torture and other violations of human rights. Since that time she has continued to support victims of post-war trauma and advocate strongly for their social inclusion and recognition of their status as civilian war victims of sexual rape during the war.

Since 2007, under the Human Rights and Advocacy Unit, Dr. Rushiti has been active in lobbying for human rights promotion and the protection of peoples deprived of their liberty. In this context, under Dr. Rushiti's contribution and influence, the overall situation of treatment and legal framework for the peoples in detention has been promoted and improved.

In recent years, Dr. Rushiti has been engaged in the fight to recognize the legal status of survivors of sexual violence in wartime. Through almost two decades of research and advocacy, Dr. Rushiti has secured access to health care and justice for civilian victims of Kosovo's 1998-1999 war. In 2017, her advocacy led to a landmark government decision to fund pensions for Kosovo's victims of wartime sexual violence, setting a precedent for governmental engagement in efforts to deal with Kosovo's wartime past.

1:00-2:30 pm Lunch at Restaurant "Tiffany"

2:30 pm Please depart for your next meeting at

American Corner Prishtina
National Library
Pjetër Bogdani
Prishtina
Embassy Telephone: + 383 38 59 59 3000
Web: xk.usembassy.gov/

3:00-4:00 pm You have a meeting with

Ms. Emma Lomax
Political Officer
U.S. Embassy

Topic: The U.S. presence in Kosovo and American foreign policy priorities in the region

The United States established diplomatic relations with Kosovo in 2008, following its declaration of independence from Serbia. The United States has been joined by more than 100 countries in its recognition of Kosovo as an independent, sovereign state. The United States remain committed to working with the Government of Kosovo and international partners to strengthen Kosovo's institutions, rule of law, and economy and build a democratic, law-abiding, multi-ethnic, tolerant, and prosperous country.

This meeting will take place in the National Library of Kosovo. The American Corner Pristina officially opened in 2003 and is a partnership between the U.S. Embassy Prishtina and the National Library of Kosovo, established to build and strengthen relationships between the U.S. and Kosovo, showcase American culture and values, promote English language learning, encourage study in the United States, and foster goodwill and mutual understanding. Designed in the brutalist style and completed in 1986, the National Library building reflects both the future and the past: the white domes that top the many sections of the library were built to resemble men's hats of the national outfit, even while the library reflects the hope of the future through education and knowledge. It is certainly a unique architectural effort, and captures the spirit of a country recently ravaged by war, and working to move forward and rebuild.

- 4:00 pm** You are free for the rest of the afternoon.
- 6:45 pm** Please gather in the lobby of the hotel to depart for dinner.
- 7:00 pm** Dinner at Restaurant "Sofrabezi"

Tuesday, June 18

- 8:30 am** Please meet in the lobby of your hotel to travel to your first meeting at

Faculty of Philosophy/Department of Psychology
University of Prishtina
Bulevardi Bill Clinton
Prishtina
Telephone: +381 38244183

- 9:00-11:30 am** You have a meeting with
- Mr. Bujar Dugolli**
Dean, Faculty of Philosophy

Dr. Dashamir Bërxulli

Professor, Department of Psychology

Vice Rector for International Affairs, University of Prishtina

Other professors, doctors, and students of the Department of Psychology in the Faculty of Philosophy

Topics:

- Certification and licensing standards
- Training and internship programs
- The role of international students and faculty
- Student views on the advances in programs in Kosovo
- Q&A, open discussion with students
- Visit to faculty facilities

The University of Prishtina was established in 1969. The University has 17 academic units or faculties, of which 14 are academic faculties, and 3 are faculties of applied sciences. The Department of Psychology is in the Faculty of Philosophy. The University is a member of the European University Association, and also has branch campuses in six other locations. The main campus has approximately 45,000 students.

Dr. Dashamir Bërxulli has been a professor of psychology at the Department of Psychology, University of Prishtina, Kosovo, since 2003. He holds a Ph.D. degree from Ludwig Maximilians University, Munich, Germany. At the bachelor level he teaches Social Psychology, Personality Psychology, and Psychoanalysis, while at the master level he teaches Psychotherapy for Children and Adolescents, and Family Psychology. He was Head of Department of Psychology in 2008-2012. Currently he is the Vice Rector of International Affairs of the University of Prishtina. Dr. Bërxulli has extensive experience in curricula development of psychology studies at both bachelor's and master's level as well as the accreditation of the same. Since 2004, Dr. Bërxulli is also the author of the high school psychology curricula at the national level in Kosovo. A psychotherapist, Dr. Bërxulli is a member of the Steering Committee of Clinical Psychology Residence Program, a member of the clinical psychology licensing board at the Ministry of Health of Kosovo, and one of the founders of a clinical psychology private clinic. He is a member of the Steering Committee of Association of Psychologists of Kosovo (APKO), the European Association of Personality Psychology (EAPP), the European Association of Social Psychology (EASP), and the European Association of Clinical Psychology and Clinical Treatment (EACLIPT).

12:00-1:30 pm Lunch at “Villa Gërmia” at Gërmia Park

1:30 pm

Please gather to travel to your next meeting at

Rochester Institute of Technology Kosovo (RIT)
Germia Campus
Nazim Gafurri
21 Dr. Shpëtim Robaj
Prishtina
Telephone for Ms. Maloku: +383 49 543 211
E-mail for Ms. Maloku: emaloku@auk.org

2:00-3:30 pm

You have a meeting with

Ms. Edona Maloku

Lecturer of Psychology

Topics:

- Research and practice of post-conflict trauma treatment
- Conflict transformation in the context of ethnic diversity
- Reconciliation in post-conflict societies

The Rochester Institute of Technology Kosovo is a private university located in the Germia district of Prishtina, Kosovo. The university was established in 2002 and is part of the Rochester Institute of Technology in Rochester, New York.

Ms. Edona Maloku is a social psychologist working on reconciliation in post-conflict societies and a research member of Utrecht Groups and Identity Lab (the Netherlands). As a survivor of war, she is dedicated to understanding the processes that underlie relations between groups with a history of conflict and gain empirical knowledge to help achieve a lasting peace. Her work on the social-psychological processes of developing Kosovo's new national identity following independence is considered pioneering for the context and was recognized for its significance by the Open Society International (United Kingdom) in 2017, when Ms. Maloku received the Open Society Scholar Award. In 2014, she was profiled as a rising international scholar by the Society for Psychological Studies of Social Issues (SPSSI, a division of the American Psychological Association), while her Ph.D. project has received the prestigious Netherlands Fellowship (2013). Her work has been published by international publishers such as Springer, Sage, and Routledge. She recently co-edited a book on shaping social (group) identities after the violent conflicts in the Western Balkans (Palgrave Macmillan, 2017).

In 2019, Ms. Maloku was selected by Kosovo's President Atifete Jahjaga (2011-2016) to lead an education initiative in the country that uses shared education to promote peacebuilding among the divided ethnic groups in Kosovo's post-conflict landscape. The project, drawing on an extensive body

of research on Contact Hypothesis, is currently being developed in close collaboration with colleagues at the Center for Shared Education at Queen's University Belfast. Edona and her colleagues at Queen's University also have been nominated by President Jahjaga for the WISE International Education Prize 2019 (Qatar Foundation).

Ms. Maloku is a lecturer of Psychology at RIT Kosovo (A.U.K.) and has previously taught at University of Prishtina (Department of Psychology) for a decade. She is finalizing her Ph.D. at Leiden University, The Netherlands, where she also completed her master's studies with distinction (cum laude). Ms. Maloku collaborates on a number of international research projects with Utrecht University (The Netherlands), University of Leuven (Belgium), Princeton University (United States), Queen's University Belfast (Northern Ireland), and a number of universities in the region. Outside academia, she has extensive experience as a trainer and consultant for local and international organizations.

- 4:00 pm** You are free for the rest of the afternoon.
- 6:45 pm** Please gather in the lobby of the hotel to depart for dinner.
- 7:00 pm** Dinner at Restaurant "Shpija e Vjeter"

Wednesday, June 19

- 8:30 am** Please meet in the lobby of your hotel to travel to

Diakonie
Str. Andrea Alleshi (Te Rampa)
40000 Mitrovicë
Telephone: +383 28 530 156
Email: administration@dtc-kosova.com
Web: www.diakoniekosova.org

- 9:30-11:30 am** You have a meeting with

Mrs. Xhevahire Balaj
Executive Director

Topics:

- Different perspectives on mental health
- Provision of services outside of Prishtina
- Trauma therapy and other services

"Diakonie" derives from a Greek word meaning service, helping other people that need help. Diakonie is a psychosocial center for trauma therapy in Mitrovica, approximately 25 miles or 40 kilometers outside Prishtina. The aim

of the psychosocial center is to provide trauma therapy for people in need, particularly those who have experienced adverse events during the war in Kosovo or were the victims of domestic and/or sexual violence, returnees, refugees, and marginalized groups, including Roma, Ashkali and Egyptian (RAE), Serbs, and Bosnians. The Center works under the premise that if individuals are enabled to process their traumatic experiences, they also will be better able to reconcile with others. Therefore, the Center's mission is to empower people in need and help them to acquire new perspectives, supporting them and showing that the solution to numerous challenges they face can only be found through joint effort.

The main objective of the Center is to provide long-term training on trauma therapy for mental-health professionals in order to increase the quality of service provided to traumatized people. The Center financially covers most training costs, while its staff provide supervision of other professionals and organizations that deal with traumatized people. The staff includes licensed clinical psychologists, a family medicine specialist, and a psychiatrist. All staff members have been extensively trained in trauma therapy.

- 11:30 am-12:00 pm** Site visit of Mitrovica Bridge
- 12:30-2:00 pm** Lunch at Restaurant "Amazona"
- 2:00-3:00 pm** Free time
- 3:00 pm** Please meet to travel to
- Association of Kosovo Psychologists
Str. Sylejman Vokshi 19/2
Prishtina
Telephone: +383 49 836 643
Email: info@shopsiko.com
- 2:30 pm** You have a meeting with
- Mr. Ilir Havoli**
Executive Director
- Topics:*
- The role of the Association
 - Services and membership
 - Legal framework
 - Potential collaborations

The Association of Kosovo Psychologists was founded by professionals with diverse degrees of science and experience in the field of psychology, to promote professional, progressive work that will produce measurable, concrete and effective results. The Association provides social and psychological support, research and analysis, and education and training to its members.

The Purpose of the Association of Psychologists of Kosovo is to:

- Advance communication and cooperation between psychologists and civil society;
- Promote the ethics of psychologists and protect their rights according to these ethics;
- Protect citizens' rights and their confidentiality;
- Promote civic awareness of the importance of psychologists and their responsibilities in relation to society;
- Sensitize different stakeholders to the importance of psychologist engagement in different institutions;
- Design and implement projects;
- Promote cooperation with other local and foreign NGOs.

Activities of the Association of Psychologists of Kosovo include seminars, lectures, debates, trainings and various workshops; the use of written and electronic media to raise awareness and culture of citizen-psychologist communication; cooperation and partnerships with public and private institutions on the design and implementation of programs and projects; clinical assistance and consulting to institutions, stakeholder groups, and citizens; and psychological, psycho-diagnostics, counseling, and awareness training in the field of professional psychology.

Mr. Ilir Havoli has a Bachelor of Arts degree in General Psychology from Dardania College Kosova, a professional master's degree in Clinical Psychology from Albanian University in Tirana, and a Master of Arts degree in Psychology from Albanian University.

4:00-6:00 pm	Free time
6:00-7:30 pm	Please meet at the hotel for a synthesis discussion with the Ministry of Health, Faculty of Psychology, and RIT Kosovo.
7:30 pm	Dinner is on your own this evening.

Thursday, June 20

- 8:30 am** Please meet in the hotel lobby to travel to the start of your tour.
- Special Instructions:* Casual clothes and comfortable walking shoes are recommended for the day.
- 9:30 am** A special tour has been arranged for you to visit sights outside Prishtina.
- Your tour will include a visit to the Marble Cave of Gadime, a coffee break at Sharri Resort in the Sharri Mountains, lunch at Vila Park, and a walking tour of Prizren.
- Discovered in 1969, the Marble Cave of Gadime is full of extraordinary crystallised stalagmites and stalactites that have formed over millions of years. The cave is just over 1.2km (3/4 mile) deep, and almost half can be visited on a guided tour. Bring sensible shoes and a sweater as it is cool inside the cave.
- Prizren is a charming city of mosques and monasteries dating back to the 14th century. Happily spared from both the “destroy the old, build the new” drive of the communists during the early years of their rule in Yugoslavia, as well as the ethnic and religious atrocities that plagued the Western Balkans in the last decade of the 20th century, Prizren has the best-preserved old town in the country by far, and is often referred to as the cultural capital of Kosovo.
- 5:45 pm
(approximate)** You are free for the rest of the afternoon.
- 6:45 pm** Please gather in the lobby of the hotel to depart for dinner.
- 7:00 pm** Farewell celebration dinner at Restaurant “Liburnia”